

COMMUNITY CARE SKILLS STANDARDS FRAMEWORK FOR SUPPORT CARE ROLES

Skills Domain	Administration and Operations
Skills Category	Waste Disposal
Skills Standard Title	Dispose General and Biohazard Waste
Skills Standard Descriptor	Clear and dispose General and Biohazard waste including blood, urine, infectious fluid and sharps appropriately
Skills Proficiency Level	Level 1 <i>(Previously 'Basic I' under CCSSF)</i>
Source Code	CCSSF-AAO-WD-1001-1
Knowledge <i>This refers to the gathering and cognitive processing of facts and information required to perform work tasks and activities.</i>	Underpinning Knowledge: • Classification of waste, which may include (not limited to): ○ General waste ○ Biohazard waste ○ Cytotoxic waste ○ Infectious waste ○ Pharmaceutical waste • Meaning of General waste and types of General waste, which may include (not limited to): ○ Office administrative waste ○ Food waste ○ Packing materials ○ Waste water from laundries and floor washing • Definition of Biohazard waste and different types of Biohazard waste, which may include (not limited to): ○ Sharps contaminated with blood ○ Waste capable of transmitting diseases from clients with infectious disease, e.g. norovirus, influenza ○ Dressings or other waste dripping with blood or caked with blood ○ Faeces from clients with infectious diarrhoea ○ Blood, urine, stools and infectious fluids • Difference between infectious waste, pathological waste and radioactive waste. • Relevant Personal Protective Equipment (PPE) for waste disposal, which may include: ○ Gloves ○ Masks ○ Aprons ○ Hard hats ○ High-visibility clothing ○ Safety boots with ankle support ○ Heavy duty gloves ○ Cut resistant trousers ○ Goggles ○ Respiratory protection

	• Ergonomic hazards and lifting techniques to dispose general waste. • Standard precautions in Biohazard waste handling. • Methods to store, pack, transport and dispose: ○ General waste ○ Biohazard / Infectious waste • Organizational policies and procedures to: ○ Set up facilities and supplies for waste disposal ○ Dispose general and hazardous waste materials ○ Pack and dispose Biohazard waste ○ Seek verification and clarification on instructions given for waste disposal ○ Handle waste management • Provisions of National Infection Prevention and Control Guidelines for Long Term Care Facilities (2018), which may include but not limited to: ○ Use of Personal Protective Equipment ○ Waste management • Relevant legal and/or industrial requirements in relation to waste disposal, which may include: ○ Implementation Guide to Guidelines for Home Care (Agency for Integrated Care, Singapore) ○ Implementation Guide to Guidelines for Centre-Based Care (Agency for Integrated Care, Singapore) ○ Workplace Safety and Health Guidelines (Workplace Safety and Health Council) ○ National Infection Prevention and Control Guidelines for Long-Term Care Facilities (Ministry of Health) ○ Allied Health Professions Council (AHPC) guidelines on supervision and delegation of tasks to therapy support staff
Ability <i>This refers to the ability to perform the work tasks and activities required of the occupation, and the ability to react to and manage the changes at work.</i>	The ability to: • Set up facilities and supplies for waste disposal in accordance with the organizational policies and procedures. • Acquire and seek verification on instructions from qualified healthcare personnel in accordance with the organizational policies and procedures. • Use Personal Protective Equipment (PPE) in accordance with manufacturer's specifications and in accordance with organizational policies and procedures. • Dispose of General and Hazardous waste materials in accordance with organizational policies and procedures. • Use correct lifting techniques to dispose of General waste. • Pack Biohazard wastes in accordance with organizational policies and procedures. • Transport Biohazard wastes within the organisation premise in accordance with organizational policies and procedures. • Dispose Biohazard wastes in accordance with organizational policies and procedures. • Handle waste disposal in accordance with organizational policies and procedures.

	• Reinststate all tools and equipment used in relation to disposing waste (e.g. cleaning, replacement of consumables and bins, etc.) • Check to ensure serviceability of the equipment and machines used in disposing waste. • Clean work area (e.g. floor, bed, furniture etc.) at the end of the process.
Person Centred Care <i>This refers to having a person centred care mindset to drive the caregiver to respect and recognise the decisions/choices of the person they are taking care of.</i>	Underlying principles: • Treating clients with dignity and respect by being aware of and supporting personal perspectives, values, beliefs, culture and preferences; respecting their privacy while encouraging independence of the individual; and listening to each other and working in partnership to design and deliver services.
Performance Outcome <i>This refers to the outcome of the task on the care recipient as indication of workplace success</i>	The support care staff is able to: • Dispose General waste and Biohazard waste in accordance to the latest WHO guidelines, WSH guidelines, and The National IPC guidelines. • Dispose General waste and Biohazard waste in accordance with organizational organisational procedures on waste management.